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| Brian T. Smith, PMP  Grounds Operations Manager/  Golf Course Superintendent | [briantsmith33@gmail.com](file:///C:/Users/bts_g/Downloads/briantsmith33@gmail.com) • (847) 902-5541  [www.linkedin.com/in/briantsmith33/](http://www.linkedin.com/in/briantsmith33/) • Kannapolis, NC |

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| Summary  Diligent manager with extensive experience in directing daily workflow as well as project planning and coordination. Adept at streamlining processes, maximizing efficiency, and cultivating a positive work environment. Prowess in managing budgets, developing and updating systems, leading high-performing teams, and thus driving organizational development. Poised to exceptionally thrive in a managerial role.  Areas of Expertise   * Operations Management * Resource Allocation * Budgeting & Forecasting * Project Management * Performance Management * Customer Service * Team Building & Training * Regulatory Compliance * Customer Retention   Education  Bachelor of Science in Economics  Illinois State University  Normal, IL  Professional Training   * Project Management Professional * Certified Associate in Project Management (CAPM) * 30 Hour OSHA Training &   Certification   * Class C Driver Designation   Courses & Certification  Golf Course Management Certificate  Languages  English | Spanish | Accomplishments   * Demonstrated strong organizational leadership, strategic planning, and resource allocation to complete more than 100 projects worth more than $2 million while adhering to set financial, quality, and safety objectives. * Undertook management of contract losing $250K annually and recognized areas of improvement to revitalize operations by streamlining process advancements and generate $450K in 15 months. * Received the environmental accomplishment award of organization by registering and certifying all 3 courses with the Audubon International Society.   Professional Experience  Challenge Unlimited Inc., Great Lakes, IL 2014 – 2022  Grounds Maintenance Project Manager  Oversaw the grounds maintenance for over 420 acres for the US Navy at Naval Station Great Lakes. Lead and trained teams to perform duties to a high standard while allowing for Naval Recruit Training to continue without disruption. Evaluate organizational resources, and labor to schedule and implement work plans for projects, while meeting specifications and consistently adhering to budgets and deadlines. Manage reporting, coordination, and alignment with the Navy as well as contracts with external and key stakeholders to update progress and sustain smooth communication channels.   * Promoted a culture transformation for the company and improved productivity, team morale as well as safety procedures. * Created methodologies to align with strict Navy contract requirements to perform top notch services.   Billy Casper Golf Management, Chicago, IL 2008 – 2013  Superintendent  Supervised daily operations and portfolio of three golf courses, processed payroll, replenished supplies as well as maintained grounds and equipment. Employed effective leadership and communication techniques to oversee and motivate talented workforce while promoting a quality-driven strategy and ensuring budget compliance.   * Managed all courses to achieve and exceed budgetary goals throughout the span of nine years as superintendent. * Achieved GCSAA Class A certification   **Additional Experience**  Assistant Golf Course Superintendent, Whisper Creek GC, Huntley, IL  Golf Course Superintendent, Meadowlark Golf Club, Hinsdale, IL  Grounds Supervisor, Marriott International, Lincolnshire, IL  Irrigation Technician, Lake Barrington Shores Golf Club |