# James Albert Moore 5919 Russett Meadows court Richmond, Texas 77407 720/990-4888 James.moore7309@gmail.com

After spending 25 years working in the automotive industry as a highly skilled and productive technician I decided to make a change. I was given an opportunity to work in the golf industry. It was a wonderful experience that allowed me to become a more knowledgeable and well rounded technician on a much bigger platform. I am highly skilled with hand tools, pneumatic air tools, machinery, repair and maintenance as well as troubleshooting, electrical and electronic issues, fabricating, safety and training.

## **Professional work Experience**

## **One Guard Inspection services, Houston Texas**

**Mechanical claims inspector.. (January 2018- Present )** As a mechanical claims adjuster it was my responsibility to determine the cause of failure and provide documentation to support the findings. Inspect for proper use and maintenance of the equipment and give recommendations for repairs including the cost for parts and labor.

## Four Seasons Resort Hualalai, 100 Ka'upulehu Kailua Kona, Hawaii 96740

**Equipment Manager ... (December 2015- July 2017)** 36 hole championship golf course consisting of two separate courses, one for Four Seasons guests (HUALALAI) and one course (KEOLU) is for members only. Four Seasons Resort Hualalai is the proud host of the Mitsubishi Electric Championship. Responsibilities included training technicians on the proper cutting and grinding techniques, as well as mower set up and operation. Other responsibilities included purchasing and selection of replacement equipment, training techs on safety, maintaining inventory and budgeting, maintaining a CLEAN and SAFE shop, Scheduling work, quality control, Purchasing and receiving, maintenance records, training/teaching the proper and safe operation of all equipment, Quality of cut inspections, inventory control and maintaining gas and diesel fuel use and supply.

## Heritage Eagle Bend Golf 23155 E. Heritage Parkway. Aurora, CO 80016 (303) 693-7788

*Equipment Manager* ... (August 2013-August 2015) 18 hole semi private course in a gated community with over 1500 single family homes and several recreational facilities. Primary responsibilities included the maintenance and repair of all equipment required to maintain the golf course and provide the highest quality product possible with a strong emphasis on the overall quality of cut; Assist in the purchasing and selection of new equipment and provide feedback; maintain records of all service and repairs to needed/completed equipment; adhere to a strict preventative maintenance schedule; Training employees on the proper use and safety; maintain and manage a clean safe and organized shop.

## Ravenna Golf Club 11118 Caretaker Rd. Littleton, CO 80125 (303) 898-1504

*Equipment technician...* (March 2013-Aug 2013) 18 hole private club, primary responsibilities were to perform required maintenance and make needed repairs to equipment; maintain a clean shop; make necessary adjustments to cutting unit; sharpen bed knives and rotary blades; assist in set up of the course; ordering parts and monitor inventory.

#### Sheehy Nissan of Waldorf 2950 Crain Hwy Waldorf, MD 20601 (301) 843-5300

*Assistance Service Manager/Advisor*... (September 2011- Dec 2013) primary responsibilities included initiating automotive services and repairs by ascertaining performance problems and services requested; verifying warranty and service contract coverage; developing estimates; writing repair orders; maintaining customer rapport and records.

#### Sheehy Chevrolet 5800 Crain Hwy Upper Marlboro, MD \*\*CLOSED

*Shop Foreman/lead mechanic...* (April 2006-March 2011) Duties included keeping equipment organized and in proper working condition for the entire shop. Inspecting and testing vehicles; completing preventive maintenance. Listening to operator complaints; conducting safety inspections; repairing engine and transmission failures; repairing mechanical and electrical systems malfunctions; replacing parts and components and verifying vehicle repairs by conducting test drives. Maintaining vehicle records for servicing and repairs. Keeping shop equipment in good working order by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs (for equipment under warranty);Regulate costs; evaluating service and parts options. Keeping supplies and inventory up to date and inventorying stock; placing orders.

#### Fox Chevrolet 500 Washington Blvd Laurel, MD 20707 (240) 339-3932

*Lead Technician/group leader*...(June 1995-April 2006) duties included test driving vehicles for quality control, testing components and systems, Teaching technicians how to properly use testing equipment such as infrared engine analyzers, compression gauges, and computerized diagnostic devices. Assisted techs with diagnosing each vehicle to determine extent of damage or malfunctions and aid in the repair if necessary. Ensure that all techs are using checklists to ensure all important parts are examined and operating as designed and other potentially troublesome areas. Assist technician by talking to customers to obtain descriptions of vehicle problems, and to discuss work to be performed and future repair requirements as well as the cost of repairs. Review work orders and discuss the work flow with supervisors.

## **<u>References</u>**

Dan Husek	808-325-8474
Sean Bartlett	808-325-8474
Mike Walton	808-325-8474
Roe Sherbert	303-434- 4379
Steve Datwyler	303-898-1504
Jeremy Potestio	303-829-8170
Alex Kosel	303-917-9958

Director of Golf Superintendent @ Hualalai course Superintendent @ Keolu course Superintendent @ Heritage Superintendent @ Ravenna John Deere Rep 1<sup>st</sup> assistant

#### <u>Automotive</u>

<u>Golf</u>

David Emeigh	240-375-1352	Service Manager (Sheehy Nissan & Chevrolet)
Jim Knowlin	301-802-6253	Service Director (Fox Chevrolet)
Mike Goldberg	301-725-2700	Service Manager (Fox Chevrolet)

# **Certifications and Education**

- 1. General Motors Certified Technician in the following skill categories:
  - Engine Performance
  - Engine rebuilding/overhaul (Gas and Diesel)
  - Transmissions and rebuilding (manual and automatics)
  - Electrical Systems (starting & charging systems)
  - Computer and Electronic Diagnostics
  - Hydraulics/pneumatics
- 2. ASE Master Certified Technician since 1997.
- 3. Experienced welder and fabricator
- 4. John Deere training on mowers and advanced reel grinding techniques and set up.
- 5. Foley training (in house) for the new machines.
- 6. Simplex Grinder training at the G.I.S. show
- 7. TRIMS software experience
- 8. Experience with all three major brands of mowers (John Deere, Toro, Jacobsen)
- 9. Carry All, Yamaha, Easy-GO cart training
- 10. Experienced grinder (Foley, Neary, Simplex and Bernhard)
- 11. GCSAA member since 2015
- 12. IGCEMA member
- 13. Advanced training in electrical and electronic diagnostics